

CAERPHELLY TOWN CENTRE AUDIT – JANUARY 2012

DATE	ISSUE	DEPARTMENT	PROGRESS UPDATE
20/03/08	<p><u>Bus Stop Kerb</u> <u>Castle Street - O/S Castle Ct Shopping Centre</u> At the TCMG (19/3) the 'Caerphilly Access Group' requested that consideration be given to constructing a raised kerb at the bus stop. This will assist persons with disabilities using the buses, which stop at the location.</p>	<p>Transportation <i>Clive Campbell</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>18/7 Work is going out to tender. Officers have received an estimate of costs. 26/9 Works planned for October/November. Waiting on quotes. 28/11 Work has been delayed until after Christmas.</p>
05/06/08	<p><u>Condition Of The Co Co's Building</u> <u>Cardiff Road</u> Originally, the CoCo's building formed part of a wider planning application for the regeneration of Cardiff Road, at present the developer is no longer pursuing this scheme. Consequently, this site has become of renewed interest as an area of potential development.</p>	<p>Regulatory Planning <i>Tim Stephens</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>23/5 Application has been submitted. The developer's intention is to start work soon. 18/7 Wetherspoons contractors on site and undertaking building works. 26/9 The building is currently being refurbished. Opening scheduled for the 11th October. Issue Closed 28/11</p>

17/10/08	<p><u>Air Quality</u> <u>Town Centre</u></p> <p>An air quality issue has been identified in the town centre. A working group, which includes members of the TCMG, has been established. This will meet to promote a collaborative approach to finding long-term viable solutions.</p>	<p>Environmental Health <i>Lyndon Ross</i></p> <p>Transportation <i>Clive Campbell</i></p> <p>Strategic Planning <i>Allan Dallimore</i></p> <p>Advisory Services <i>Andrew Highway</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>23/5 An update was provided. The chair has requested for a series of dates to be issued to the TCMG from the Air Quality team.</p> <p>18/7 Air quality system being installed on Nantgarw Road</p> <p>26/9 Gathering more information. Will keep TCIG informed.</p> <p>28/11 Stats are showing an improvement.</p>
19/03/09	<p><u>Commemorative Bronze Plaque</u> <u>Town Centre</u></p> <p>The Chair of the CIRP has suggested the installation of a memorial plaque to commemorate Malcolm Uphill, the first man to lap Isle Of Man TT course on a production motorcycle.</p>	<p>Strategic Planning <i>Allan Dallimore</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>23/5 Minutes for the TCMG dated 19th May show that donation has been returned to the Town Clerk (Ken Williams).</p> <p>18/7 Fundraising continues.</p> <p>26/9 The project is likely to go ahead as funding has been raised.</p> <p>24/11 Update to TCMG</p> <p>28/11 Has been ordered and is in fabrication. NCS to install in Station Square.</p>

27/01/10	<p><u>Streetscape Project</u> <u>Pentrebane Street</u> The uncertainty regarding the redevelopment proposals has been lifted from the area and recently a number of new businesses have located in the street. An assessment will be made of the street lighting and viable carriageway changes that could improve the streetscape.</p>	<p>Strategic Planning <i>Allan Dallimore</i></p> <p>Cleansing <i>Rhodri Lloyd</i></p> <p>Advisory Services <i>Andrew Highway</i></p> <p>Highway Maintenance <i>Marcus Lloyd</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>26/9 Unable to undertake work due to the utility works. Work will be undertaken until next Spring. 28/11 Work will be undertaken before the end of the financial year.</p>
24/01/11	<p><u>Lines & Signs</u> <u>Town Centre</u> At the TCIG (24/1) the Police made a request for the lines to be repainted and the correct signage displayed so that enforcement action can be undertaken to tackle instances of illegal parking.</p>	<p>Highways <i>Marcus Lloyd</i></p> <p>Police <i>Ins Staniforth</i></p>	<p>28/3 Still waiting completion of ongoing works before refurbishing. 23/5 Waiting on Wales & West Utilities to provide a works schedule. 26/9 Still awaiting completion of works. 28/11 Has been delayed until completion of gas works.</p>
28/02/11	<p><u>Proms In The Park</u> <u>Owain Glyndwr Fields</u> The 'BBC Proms In The Park' event will be held in September at the Owain Glyndwr Park. The event will involve a live classical concert, which will be broadcast in part on the BBC.</p>	<p>Advisory Services <i>Paul Hudson</i></p>	<p>02/3 A presentation was given to the TCMG. 28/3 There are two working groups in place to deliver the event, working in partnership with the BBC. The Proms BBC branding is expected soon. 23/5 Preparation work continues. 18/7 Progressing well, pre bookings are going well & interest in the event is high. 26/9 Over 3000 tickets were sold pre event. Would have been a successful event if weather permitted. Issue Closed 28/11</p>

04/03/11	<p><u>Development Of Former Post Office Site The Twyn</u> The council has announced plans to build a landmark building on the site, which will have a number of different facilities incorporated within it.</p>	<p>Regulatory Planning <i>Tim Stephens</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>24/11 Update to TCMG 28/11 Going to planning committee on 7th December. If approved will start after Christmas.</p>
04/03/11	<p><u>Wales & West Utility Works Town Centre</u> Comprehensive utility works will be undertaken by the provider throughout the town centre streets. The work will involve disruption to traffic flow.</p>	<p>Highways <i>Marcus Lloyd</i></p>	<p>28/3 Notice has been served that significant utility works will be undertaken in the town centre over the next few months. 18/7 CCBC Highways Officers liaising with Traffic Management reference road closures. 26/9 The utility company is liaising with retailers on the disruption. 24/11 Update to TCMG 28/11 Work has been completed. Issue Closed 28/11</p>
07/04/11	<p><u>Public Toilets The Twyn</u> A complaint has been made in writing and in person, to the staff at the TIC by a member of the public, regarding the condition of the toilets.</p>	<p>Cleansing <i>Tony White</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>26/9 Cleansing staff continue to monitor the situation. 24/11 Update to TCMG 28/11 There are still a number of complaints being reported from the Visitor Centre. 14/12 A written complaint was received from one of the coach operators who attended the Christmas Market.</p>

23/05/11	<p><u>Fencing Repairs</u> <u>Owain Glyndwr Fields</u> The fencing around Owain Glyndwr fields has several gaps in it and is in need of repair or replacement. This issue raises security concerns for the forthcoming 'BBC Proms in the Park' event.</p>	<p>Parks Services <i>Derek Price</i></p>	<p>18/7 Work has been agreed. 26/9 Railings have been finished. All further works to be completed next year. 28/11 Works Complete. Issue Closed 28/11</p>
23/05/11	<p><u>Tree Cutting</u> <u>Lower Twyn</u> The trees OS the Tourist Information Centre on the Cenotaph require cutting back. They have become overgrown, which has made the walkways impassible.</p>	<p>Strategic Planning <i>Allan Dallimore</i></p>	<p>6/7 Work scheduled for completion 8/7 18/7 Work has been undertaken. 26/9 Work has been completed. 28/9 Requested to remain on audits. 28/11 Works Complete. Issue Closed 28/11</p>
27/05/11	<p><u>Grit bins</u> <u>Town Centre</u> The temporary grit bins throughout the town centre will need to be reinstalled in preparation for the winter period.</p>	<p>Highways <i>Marcus Lloyd</i></p>	<p>18/7 Planned for October. 28/11 Works Complete. Issue Closed 28/11</p>
07/06/11	<p><u>Cleansing of Moat Bank</u> <u>David Williams Park</u> The banks of the moat require cleansing due to a large amount of litter accumulating.</p>	<p>Cleansing <i>Tony White</i></p>	<p>10/6 The area is to be cleaned and monitored on a more regular basis by the town cleansing team. 18/7 Cleansing team will target area before the Caerphilly Big Cheese. 26/9 All issues need to be reported. Police operations are in place. 28/11 Officers are patrolling the area and also cleansing team prior to the Christmas market.</p>

07/07/11	<p><u>Retail Thefts</u> <u>Town Centre</u></p> <p>There has been an increase in retail theft in the town centre. The <i>Caerphilly Business Against Crime</i> group has been set up to promote data sharing between retailers and Gwent Police. The group is supported by the councils Town Centre Management Team and the CCTV Unit.</p>	<p>Advisory Services <i>Andrew Highway</i></p> <p>Police <i>Ins Staniforth</i></p> <p>Community Safety <i>Howard Rees</i></p>	<p>31/8 The Group continue to meet on a monthly basis. A team of two prolific shoplifters has been indentified through the group and information passed to other Police forces in England and Wales.</p> <p>26/9 The Caerphilly Against Business Crime Group has now been replicated in Blackwood.</p> <p>28/11 Strict bail conditions can be implicated to exclude individuals from Town Centres or certain shops. Operation "Arcade" will be running throughout December.</p>
25/08/11	<p><u>Graffiti Removal</u> <u>Various Locations - Town Centre</u></p> <p>A number of sites throughout the town centre have been subject to graffiti and "tagging" and require cleansing to restore their appearance.</p>	<p>Cleansing <i>Tony White</i></p>	<p>31/8 Probation Service will clean up.</p> <p>26/9 Probation Service is continuing to work in the Town Centre.</p> <p>24/11 Update to TCMG</p> <p>28/11 Still ongoing.</p>
15/09/11	<p><u>Youth Annoyance</u> <u>David Williams Park</u></p> <p>Complaints have been made in reference to a problem with youths drinking in David Williams Park.</p>	<p>Police <i>Ins Staniforth</i></p>	<p>28/11 Police operations are in place.</p> <p>Issue Closed 28/11</p>
27/09/11	<p><u>Christmas Event</u> <u>Town Centre</u></p> <p>A Christmas event will be planned for the town centre to increase footfall and provide entertainment for families.</p>	<p>Advisory Services <i>Paul Hudson</i></p>	<p>28/11 Events flyers have been distributed. All stalls are fully booked up and are being held around the castle. A blank poster has been sent to all retailers to advertise discounts or promotions on the day.</p>

27/09/11	<p><u>Complaint Reference Accident Claims Operators</u> <u>Cardiff Road – OS Superdrug</u> A complaint has been received from a local solicitor in respect of persons conducting an Accident Claims business on the public highway.</p>	<p>Environmental Health <i>Lyndon Ross</i></p>	<p>28/9 Street trading legislation does not prohibit provision of services. Therefore, there are no enforcement powers in relation this issue.</p>
28/09/11	<p><u>Bags for Life Distribution Bandstand, Castle Court</u> “Bags for Life” will be distributed to local shoppers in readiness for the carrier bag charge scheme from 1st October.</p>	<p>Cleansing <i>Rhodri Lloyd</i></p>	<p>28/11 Went well, with over 650 people. Fairtrade will be giving bags at the Bandstand at 12:00pm on the 1st December. 28/11 Will be distributing at Fair Trade Climate Change event on 1/12</p>
05/10/11	<p><u>Repointing of Paved Area Castle Street - OS Visitor Centre</u> The York stone slabs require repointing in order to prevent any movement, which could damage them.</p>	<p>Strategic Planning <i>Allan Dallimore</i></p>	<p>28/11 Has been complete. Issue Closed 28/11</p>
11/10/11	<p><u>Delivery Problems Cardiff Road</u> Retailers have complained that deliveries are proving to be difficult during the gas mains work, particularly for those at the top of Cardiff Road/Pentrebane Street.</p>	<p>Highways <i>Marcus Lloyd</i></p>	<p>28/11 Works has been completed. Issue Closed 28/11</p>
12/10/11	<p><u>Water Leak Cardiff Road</u> A water leak OS Tesco Metro has been reported, which is flowing onto the bank by the Castle.</p>	<p>Strategic Planning <i>Allan Dallimore</i></p>	<p>12/10 The matter was referred to Welsh Water for investigation. 28/11 No feedback received. CCBC will continue to liaise with Welsh Water.</p>

13/10/11	<p><u>Condition of Steps</u> <u>Cardiff Road</u> The steps leading from Cardiff Road to the Castle footpath require cleaning to improve their appearance.</p>	<p>Cleansing <i>Tony White</i></p>	28/11 Has been complete. Will revisit in advance to Christmas market.
24/10/11	<p><u>Caerphilly Christmas Retail Theft Initiative</u> <u>Town Centre</u> The operation will involve increased high visibility patrols within the town centre; plain clothed and uniform officers will patrol the town.</p>	<p>Police <i>Ins. Staniforth</i></p>	28/11 In operation.
02/11/11	<p><u>Condition of Tommy Cooper Statue</u> <u>The Twyn</u> Some remedial works are required to the Tommy Cooper statue:</p> <ul style="list-style-type: none"> • Small cobbles are missing and require replacement. The top may require mortar to reduce further loss; • The statue's plaque requires re-cementing as part of the plaque has come away from the base. 	<p>Strategic Planning <i>Allan Dallimore</i></p>	28/11 NCS are splitting costs 50/50 and has been identified as works to be complete.
02/11/11	<p><u>Additional Temporary Grit Bin</u> <u>Pentrebane Street</u> An additional temporary grit bin has been requested for Caerphilly, located on Pentrebane Street.</p>	<p>Highways <i>Marcus Lloyd</i></p>	04/11 Following a site inspection, the grit bin will be located on the footway OS New Look. 28/11 The bin has been ordered.

02/12/11	<p><u>Weed Removal</u> <u>Town Centre</u> Parks Services Street Pride team are in attendance at Caerphilly town to remove weed growth following the second visit from the Highway Weed Control Contract.</p>	<p>Parks Services <i>Derek Price</i></p>	
12/12/11	<p><u>Steps</u> <u>The Twyn</u> Drainage on the steps between the Twyn car park and Lower Twyn Square has become blocked and is causing considerable pooling of water.</p>	<p>Highways <i>Marcus Lloyd</i></p>	
14/12/11	<p><u>Collapsed Wall</u> <u>Rear of Tesco / Iceland, Cardiff Road</u> A resident has complained that a wall has collapsed at the entrance of the lane between Windsor Street and Cardiff Road.</p>	<p>Regulatory Planning <i>Tim Stephens</i></p>	